## CONNECTICUT VALLEY HOSPITAL OPERATIONAL PROCEDURE MANUAL

SECTION II:	ORGANIZATION FOCUSED FUNCTIONS
CHAPTER 7:	Management of the Environment of Care
PROCEDURE 7.13:	Social Environment
<b>REVISED:</b>	01/14/05; 02/23/07; Reviewed 06/18
Governing Body Approved:	05/14/15; 06/27/2018(electronic vote)

**PURPOSE:** Connecticut Valley Hospital (CVH) recognizes the importance of a positive social environment in the recovery process.

## **PROCEDURE:**

The CVH divisions are responsible for maintaining a therapeutic environment that supports the treatment process. Based on the length of stay of our patients, staff is asked to make every attempt to create a "home-like" environment in both the living and activity spaces.

Clinical and support staff maintain living spaces in a manner that maximizes privacy.

Clinical and support staff maintain clean and hazard free living spaces.

Each division conducts Environmental Rounds to assess and improve the quality of patient living spaces.

Each division may requisition funds from the Director of Fiscal Services to purchase enhancements to the environment such as pictures, plants, and area lighting.

Staff may be assigned to provide patients with treatment services in the Page Hall Treatment Mall. Designed to assist patients in their recovery, the treatment mall contains Physical Therapy, a Unisex Hair Salon, a bank, Art Therapy, a radio station, library, and gift shops. Additional evening activities such as dances and movies are also available.